

YOUR WELL-BEING IS OUR TOP PRIORITY

INSIGHT'S COVID-19 TRAVEL PROTOCOLS



INSIGHT VACATIONS
The Art of Traveling in Style

As part of **The Travel Corporation (TTC)**, we've worked closely with the **World Travel & Tourism Council (WTTC)** and the **World Health Organisation (WHO)** to guide and co-create the "New Normal Safe and Seamless Traveler Journey" global protocols.

With our comprehensive approach outlined below, you can have peace of mind that when you travel with us, you're in good hands, so you can simply enjoy your trip. Visit insightvacations.com/well-being for the latest details.



ALWAYS-ON SUPPORT TEAM

EXPERTLY TRAINED TRAVEL DIRECTOR

Your Travel Director has been trained in enhanced hygiene and distancing standards. Supported by your Well-being Director, they will monitor compliance and guest well-being.

WELL-BEING DIRECTOR

A dedicated Well-being Director, with the latest health authority and local government guidelines, will be available on all trips of more than 20 guests. They will ensure daily adherence to all well-being protocols and always be available to support guests.*

DILIGENT DRIVER

Your driver has been trained to ensure your transportation and luggage is hygienically managed, so you can travel hassle-free. They'll get you from one destination to the next with ease and sanitize all coach surfaces throughout your trip.

GLOBAL AROUND-THE-CLOCK SUPPORT TEAM

In addition to your dedicated on the road team, our operations and guest support teams remain available behind the scenes, in contact and on call 24/7.

HYGIENE PROTOCOLS & DISTANCING

PRE-TRIP HEALTH DECLARATION

All team members and guests will complete a personal well-being declaration before joining their trip. If a guest has tested positive for COVID-19 (or is traveling with someone who has), they will not be able to join the trip until cleared as "fit for travel" by a medical professional.

SANITIZED SURFACES

All frequently touched surfaces inside your coach — including handrails, doors, tables, overhead lockers — plus your luggage handles, will be disinfected multiple times each day.

AIR FILTERS

Our coaches are equipped with air filters that are inspected and cleaned daily and replaced regularly. The on-board filters help purify the air as you travel.

QUALITY ASSURANCE

Your Well-being Director is responsible for the quality assurance of all hotels, restaurants and

other venues you visit during each journey. Quality checks will ensure that all travel partners meet local regulations and the established TTC, WTTC and WHO well-being protocols.

HYGIENE EQUIPMENT

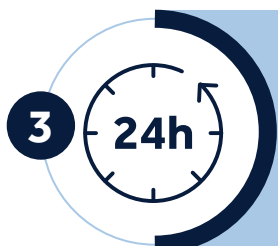
Hand sanitizer is accessible and freely available. We ask that you bring your own face mask and gloves, but in the case of emergency, personal protective equipment will be distributed to you.

SMALLER GROUPS, MORE PERSONAL SPACE

With smaller groups, you benefit from more personal space, and our uniquely reconfigured coaches offer twice as much space for each traveler.

PRIORITY ACCESS

With priority access at landmark sites, you skip the queues and have greater opportunity to maintain your physical distance while sightseeing.



24/7 INCIDENT RESPONSE

ALWAYS UP TO DATE

Our teams are always up to date and continue to adjust to the changing regulations from health authorities and local governments. They make changes behind the scenes so you are able to enjoy your trip.

INCIDENT RESPONSE PROTOCOL

Should an incident arise on trip, rest assured that we have protocols in place. We will direct distancing and coordinate with local medical support and testing. We will liaise with local authorities to follow directives, which will vary across countries, and support you every step of the way.